

Position Description

Youth Options Program Kalgoorlie

Residential Support Worker

Our Youth Options Program provides safe, short to medium term accommodation for up to 3 young people (10 – 18 years) who are referred to Drug ARM WA Inc by the Department of Corrective Services while they are on supervised bail.

The Residential Support Worker will provide support to the clients and will be required to work a number of overnight shifts each fortnight.

During the working week (Monday – Friday) clients are engaged in a Youth Options Day Program between 9:00am and 3:00pm and within this program are offered informal counselling and other support. Clients normally are on a 7:00pm to 7:00am curfew and during this time must be at the Youth Accommodation or accompanied by the Support Worker. All clients have a 24 hour curfew on arrival and in conjunction with the Program Coordinator this may be extended or curfew times modified.

Job Title: Residential Support Worker

Award: Based on Social & Community Services – WA Award (SACS)

Classification: SACS Award 3 depending on experience and qualifications

Duties:

- Provide a supportive and encouraging environment for residents within the Youth Accommodation Program.
- Encourage residents to take responsibility for their current situation and to make good choices for the future.
- Be open and accepting of the residents and provide a listening ear when needed.
- Be a positive role model to often troubled young people.
- Help the young people to abide by the house and supervised bail requirements.
- Ensure that the basic housekeeping functions of cooking, cleaning and washing are maintained.
- Provide regular reporting as required.

Accountability:

- Residential Support Workers are directly responsible to the Program Coordinator for the day to day operation of the Youth Accommodation Program.
- Residential Support Workers are expected to work as a member of the Drug ARM WA Team which includes the Executive Director, Program Coordinator, Counsellor, staff Youth Options Program and other Residential Support Workers providing care to residents.
- All staff are expected to work according to Drug ARM WA Policies and Procedures Manual

Selection Criteria

Essential

Experience

- Experience and / or willingness to work with clients with challenging behaviours

Skills

- Proven listening and communication skills
- Ability to provide (and encourage) home making skills.
- Ability to work as a part of a team.
- Ability to use computer for reporting and record keeping.

Knowledge

- An understanding of youth culture and ability to relate in particular to young males
- A broad knowledge of drug and alcohol issues and how they impact on young people.
- An understanding of the 'justice system' and its impact on youth.

Attributes

- Commitment and adherence to the Christian ethos of Drug ARM WA
- Ability and willingness to work as a team member
- An appropriate degree of confidence in managing difficult situations
- An understanding of and adherence to working within personal and professional boundaries
- A capacity and commitment to recognise and resolve interpersonal conflict according to organisational policies and procedures.
- An ability to articulate ideas clearly, both verbally and in writing.
- A willingness to follow all reasonable directions.
- A willingness and ability to respond to a changing work environment

Qualifications

- A willingness and passion to work with young people
- Experience in delivery of services (programs) to young people
- Federal Police Clearance and Working with Children Check
- Current WA Drivers Licence (Manual)
- Current Senior First Aid Certificate

Applications addressing the Selection Criteria should be sent to:-

Youth Options Program Coordinator

Drug ARM WA Inc

P O Box 10390

Kalgoorlie WA 6433

Additional Drug ARM WA Information – Christie 9497 9498